

Full postal services resumed

Following the resumption of daily delivery services since February 12, Hongkong Post announced today (February 29) that all post offices (including mobile post offices) will resume their normal business hours (except for Airport Post Office which will be closed on Sunday) starting from March 2, and that collection from posting boxes will also resume on a daily basis on the same date.

In relation to the issue of the "Centenary of Hong Kong Young Women's Christian Association" commemorative stamps on March 10 to mark the special occasion, Hongkong Post will implement a special sales arrangement to achieve social distancing and prevent crowds. During the period from March 3 to the issue date of the stamps (March 10), customers could place their orders for this set of special stamps and associated philatelic products on the website stamps.hongkongpost.hk, including a set of serviced first day cover with special stamps date-stamped with pictorial postmarks of all 38 philatelic offices, without the need to visit the actual outlets. In addition, collection points will be set up at all post offices on the issue date of the special stamps to facilitate the submission of order forms as well as first day covers requesting hand-back date-stamping service. We will notify these customers of the collection date of their orders separately. This arrangement aims at reducing the number of customers queuing at post offices. The above special sales arrangements will apply to all commemorative stamp issues to be launched throughout the period of the epidemic until further notice.

Since after the Lunar New Year up to this moment, Hongkong Post has completed the delivery of 150 000 mail items containing surgical masks. Hongkong Post will continue to uphold the principle of according top priority for the delivery of surgical masks, committing ourselves to fulfill our delivery duties by having all inbound items of surgical masks delivered to the hands of the public.

Meanwhile, services for inbound and outbound mail are still subject to delays due to the reduction in the flight frequencies of airlines. Members of the public are advised to visit the Hongkong Post website (www.hongkongpost.hk/tc/about_us/whats_new/service_delay_suspension/index.html) for the latest updates.

For further enquiries, please call the Hongkong Post Enquiry Hotline at 2921 2222.