

Five Mainland Offices of HKSAR

Government set up dedicated hotlines

In view of the latest developments of the novel coronavirus infection, all five Mainland Offices of the Hong Kong Special Administrative Region (HKSAR) Government in the Mainland have set up dedicated hotlines to provide Hong Kong people in the Mainland with direct access for assistance when necessary during the Chinese New Year holiday.

Details of the dedicated hotlines are as below:

Wuhan Economic and Trade Office (ETO) Immigration Unit:

Service areas: Central region (Hubei, Hunan, Shanxi, Jiangxi and Henan)

Dedicated Hotline: (86) 158 0277 5135

The Beijing Office Immigration Unit:

Service areas: Northern region (Beijing, Tianjin, Hebei, Liaoning, Jilin, Heilongjiang, Inner Mongolia, Xinjiang, Gansu and Ningxia)

Dedicated Hotline: (86) 139 1128 3314

Guangdong ETO Immigration Unit:

Service areas: Southern region (Fujian, Guangdong, Guangxi, Hainan and Yunnan)

Dedicated Hotline: (86) 139 2602 1772

Shanghai ETO Immigration Unit:

Service areas: Eastern region (Shanghai, Jiangsu, Zhejiang, Anhui and Shandong)

Dedicated Hotline: (86) 150 2126 0794

Chengdu ETO Immigration Unit:

Service areas: Western region (Sichuan, Chongqing, Guizhou, Shaanxi, Qinghai and Tibet)

Dedicated Hotline: (86) 185 0287 8350

Since the emergence of the cluster of pneumonia cases in Wuhan, all ETOs in the Mainland have been liaising closely with Hong Kong people in the Mainland and have uploaded relevant health information and latest updates on their websites and WeChat official accounts to keep them abreast of the latest situation. All ETOs in the Mainland will try their best to render practicable assistance to Hong Kong people in the Mainland when necessary.