

FC Red Bull Salzburg (AUT) v Liverpool FC (ENG) travel advice

Advice for fans travelling to Austria for Liverpool FC's match with FC Red Bull on Tuesday 10 December 2019.

Date: Tuesday 10 December 2019

Venue: Red Bull Arena, Wals-Siezenheim

Kick off time: 18:55 CET (17:55 GMT)

As well as this advice, check out our [travel advice for Austria](#)

Passports and visas

If you have a UK passport, you don't need a visa to travel to Austria, but your passport should be valid for the proposed duration of your stay.

Remember your [European Health Insurance Card \(EHIC\)](#) but also take out travel insurance, even if you're only going for one night. It could save you a lot of money if you get into difficulties.

If your passport is lost or stolen, you'll need to get an [Emergency Travel Document](#) from the British Embassy in Vienna. You must apply online and please note it can take up to 2 working days for you to get your document.

Getting to the stadium / meeting point

The [Red Bull Arena](#) sits in a suburb of Salzburg called Wals-Siezenheim. The address is Stadionstraße 2/3, 5071 Wals-Siezenheim.

Cars / minibuses

There are no parking facilities for away fans at Stadion Salzburg.

Free parking is available for all European matches at the Designer-Outlet-Center Wals-Himmelreich (DOC). The P1 car park is available for stadium visitors to use. Free shuttle buses (from two and a half hours before kick-off until one hour after full-time) will take you in five minutes from the DOC to the stadium and back again after the match. Your entrance ticket at the car park is valid as a free exit ticket.

Public transport

Information on getting to the Red Bull Arena, and stadium maps can be found at: <https://www.redbullsalzburg.at/en/red-bull-arena/getting-there.html>

A valid match ticket is also a valid ticket for travel on public transport throughout the entire region of Salzburg and Freilassing (S3 line / Salzburg

Taxham Europark stop) as well as for all city buses (bus line 1 / Red Bull Arena stop). Validity runs from six hours before kick-off until the final service of the day. All bus and train connections are included.

Meeting point

Many away fan groups choose Rudolfskai in Salzburg city centre as their meeting point. Numerous pubs and bars can be found at Rudolfskai. Free shuttle buses for Liverpool FC fans will leave Rudolfskai at 16:00 and take supporters directly to the away fan entrance at the stadium. No organised fan march will take place.

At the match

The stadium will open two hours before kick-off.

Liverpool FC fans should enter the stadium via the 'away blocks' located at the southwest corner of the stadium. These entrances, as well as the away fans' area, are marked in orange on the map of the stadium and the surroundings.

The away sector is separated into a lower tier (880 seats) and upper tier (620 seats). Fans are not permitted to move between the lower and upper tiers in the stadium.

Access to the stadium can be slow – there will be ticket checks and body searches at the entrance to the turnstiles; get to the stadium early.

For all ticket issues that may arise, please contact Ticket Office East 'Hauptkasse Ost'.

Resale of individual tickets at original price will be tolerated. However, resale of tickets in bulk is not allowed.

Please note: Tickets for the game are sold out and there will be no official tickets available for purchase at the stadium.

Find information on staying safe at the Red Bull Arena; stadium rules, allowed / prohibited items, and lost property at:
<https://www.redbullsalzburg.at/en/red-bull-arena/stadium-rules.html>

Fans are not permitted to bring rucksacks or bags that are bigger than A4 into the stadium. In front of the away sector, there are limited storage facilities for larger bags or rucksacks.

Payments in the away sector can only be made with debit or credit card (American Express is not accepted). Cash is not accepted.

Refreshments are served in multiple-use cups for which a deposit of €2 is paid and then returned. The serving of refreshments in stadium will stop at 21:30 with the cup return open until 15 minutes after full-time.

Towards the end of the game, an announcement will be made in English asking

guest fans to remain in their sectors for a certain amount of time.

Smoking in the away sector is permitted.

Tips

As in any other city beware of pickpockets and bag snatchers at airports, railway stations, around the town centre, at local Christmas markets, and when using public transport – only carry what you need and leave spare cash and valuables in safety deposits, should you be staying in Salzburg overnight.

Contact the British Embassy Vienna

British Embassy Vienna Jauresgasse 10 1030 Vienna Austria

Telephone +43 (0)1 71613 0

Choose option 2 for Consular Assistance. Also for out of hours emergencies

Office hours: Monday to Friday: 9:15 to 17:00

For more information, please visit [British Embassy Vienna website](#)

Emergency services numbers

European Emergency Number – 112

You can call 112 from fixed and mobile phones anywhere in the EU to contact any emergency service: an ambulance, the fire brigade or the police.

Fire – 122

Police – 133

Ambulance – 144

Further information

Official website of [FC Red Bull Salzburg](#)

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