November 2017 - Euro area international trade in goods surplus €26.3 bn - €8.0 bn surplus for EU28

The first estimate for **euro area** (EA19) exports of goods to the rest of the world in November 2017 was \le 197.5 billion, an increase of 7.7% compared with November 2016 (\le 183.5 bn). Imports from the rest of the world stood at \le 171.2 bn, a rise of 7.3% compared with November 2016 (\le 159.6 bn). As a result, the **euro area** recorded a \le 26.3 bn surplus in trade in goods with the rest of the world in November 2017, compared with + \le 23.8 bn in November 2016. **Intra-euro area** trade rose to \le 165.5 bn in November 2017, up by 6.9% compared with November 2016.

Full text available on EUROSTAT website

<u>Let us know what you think: EUIPO User</u> <u>Satisfaction Survey launched today</u>

January 15, 2018 About the EUIPO

Let us know what you think: EUIPO User Satisfaction Survey launched today

Every year EUIPO carries out a satisfaction survey to identify goals and priorities for improvement, as well as to assess the satisfaction of our users with the services we provide.

The 2017 user satisfaction survey is sent via e-mail to the users of EUIPO's services. These users will receive an e-mail with a link to a secure web-based questionnaire from the market research agency *Berent* which is carrying out this survey on behalf of the EUIPO. The questionnaire can be completed in any of the five working languages of the Office (English, Spanish, German, French and Italian) with a deadline of 4 February

This survey helps us to get a clear picture of how our users see EUIPO, what they think of the Office and the services we provide in various areas including:

- Legal practice
- Online tools
- Community trade mark registration
- Community design registration

• Customer and information services

More on our quality management system

User feedback is paramount in all of EUIPO's activities. That is why our quality management policy is based on ISO 9001, an international standard for which organisations need to demonstrate their ability to meet user expectations and establish continual improvement procedures.

We have been measuring levels of satisfaction with our services and decisions relating to the registration of trade marks and designs since 2005.

More information on EUIPO's management system standards.

<u>Let us know what you think: EUIPO User</u> <u>Satisfaction Survey launched today</u>

January 15, 2018 About the EUIPO

Let us know what you think: EUIPO User Satisfaction Survey launched today

Every year EUIPO carries out a satisfaction survey to identify goals and priorities for improvement, as well as to assess the satisfaction of our users with the services we provide.

The 2017 user satisfaction survey is sent via e-mail to the users of EUIPO's services. These users will receive an e-mail with a link to a secure web-based questionnaire from the market research agency *Berent* which is carrying out this survey on behalf of the EUIPO. The questionnaire can be completed in any of the five working languages of the Office (English, Spanish, German, French and Italian) with a deadline of 4 February

This survey helps us to get a clear picture of how our users see EUIPO, what they think of the Office and the services we provide in various areas including:

- Legal practice
- Online tools
- Community trade mark registration
- Community design registration
- Customer and information services

More on our quality management system

User feedback is paramount in all of EUIPO's activities. That is why our quality management policy is based on ISO 9001, an international standard for which organisations need to demonstrate their ability to meet user expectations and establish continual improvement procedures.

We have been measuring levels of satisfaction with our services and decisions relating to the registration of trade marks and designs since 2005.

More information on EUIPO's management system standards.

EU Bank commits support for new UN strategy and welcomes reform plans

- Werner Hoyer, President of the European Investment Bank (EIB), meets with UN Secretary General António Guterres in New York to discuss cooperation and the importance of multilateral action.
- EIB pledges support for reaching Sustainable Development Goals under the new UN strategy with proposals to strengthen impact

Werner Hoyer who heads the world's largest multilateral lender, is in New York this week for key discussions at the United Nations aimed at supporting international development efforts. Apart from senior representatives of UN agencies, the head of the EU Bank is meeting UN Secretary General António Guterres today to reaffirm the importance of multilateralism and give the EU Bank's explicit support for the new UN strategy which underlines the importance of partnership with International Financial Institutions like the EIB.

Ahead of the meeting with UNSG Guterres, **EIB President Werner Hoyer** said: "The EIB Group and the United Nations are guided by the same goal: to improve people's lives and eradicate poverty by building resilience and stability. Our two institutions and fellow multilateral actors have a major role and responsibility in this task. At a time when multilateralism is being questioned in some quarters, I am in New York to reaffirm the EU Bank's support for the UN's new strategy and the reforms proposed by Secretary General Guterres."

Dr Hoyer added, "We all need to inject new rigour and efficiency into the job of development. There isn't enough public money in the world to achieve the Sustainable Development Goals without strong support from private capital. Global partnerships are key to success. We are looking closely at our own instruments to bring about a new paradigm for development, building on the EU Bank's strong track record in leveraging private investments. We want to work closely with the UN, other EU institutions, national governments, and

partners everywhere to enhance the impact of our financing. We will also discuss new kinds of bonds linked to the achievement of Sustainable Development Goals in the same way as Green Bonds, first launched by the EIB in 2007, have become a crucial asset in catalysing investment for climate action and the environment. We are keen to explore how we can offer more support to the UN and further our existing partnerships with its agencies."

"We greatly appreciate the role of the European Union and its financing arm, the EIB. With our two institutions working together, there are great gains to be made in mobilizing private sector support for sustainable and inclusive development", said UN Secretary General António Guterres.

Discussions between Dr Hoyer and UN representatives this week are also expected to focus on proposals from the European Investment Bank to improve its own delivery of European and international development goals — the UN Sustainable Development Goals (SDGs) in particular. The EIB president is laying out how these efforts can be supported through a dedicated EIB Group subsidiary pulling together the EU Bank's financing for development and possible new SDG-focused EIB bonds. These initiatives will be discussed and developed in the course of 2018.

Examples of EIB initiatives in development:

One example of how the EIB and the UN agencies have been able to complement each other is the Early Recovery Programme in Ukraine, which is already helping thousands of displaced persons and the communities hosting them. In this case, as in many others, multilateralism was paramount for the success of the initiative. Under the initiative the EIB provided loan financing of EUR 200 million while UNDP supported the final beneficiaries, provided for project monitoring and anti-corruption services through a grant. The programme finances approximately 1,000 social infrastructure projects that are of benefit to Internally Displaced Peoples or the communities that are hosting them. The valuable local presence of UNDP and their offices enabled the EIB to develop good relations with local authorities and security services immediately.

The ACP migration package

The ACP migration package aims to tackle the root causes of migration, through a development and financing model targeted particularly at Sub Saharan Africa. The ACP migration package takes in the entire range of projects, from public sector infrastructure (the platforms upon which the private sector is built) through expanding our resources for impact investment by turning the ACP Impact Financing Envelope into a EUR 800m revolving fund. This opens up the EIB for more projects like Senegal River Valley Rice, Africa Mobile Networks, Boost Africa and Novastar. This way, the EIB can reach more people at the base of the pyramid than ever before, but also reach more socially-directed funds, entrepreneurs, start-ups and essential service providers. The ACP migration package is about creating opportunity, in this

regard. http://www.eib.org/projects/regions/acp/applying-for-loan/investmentfacility/index.htm

Economic Resilience Initiative

The Economic Resilience Initiative was requested by European Union leaders in 2016. Focused on the Western Balkans and Europe's Southern Neighbourhood, which covers North Africa and the Middle East, the initiative is substantially increasing EIB financing in these regions: an extra EUR 6 billion in addition to the EUR 7.5 billion already planned.

It will combine support for the private sector, particularly for young people and women, with more investment in socially important sectors like water, health and education. The Bank estimates this additional financing would trigger around EUR 15 billion in additional investments from 2016 to 2020, taking the total EIB mobilisation of investment in the regions to some EUR 35 billion to 2020.

http://www.eib.org/projects/initiatives/resilience-initiative/index

UNDP /EIB Group Memorandums of Understanding

September

2016: http://www.eib.org/infocentre/press/releases/all/2016/2016-228-new-undp-eib-accord-signed-to-boost-cooperation-to-reach-global-goals.htm

September 2017:

The United Nations Development Programme (UNDP) and the European Investment Fund (EIF), part of the EIB Group, signed a Memorandum of Understanding (MoU) boosting cooperation between the two institutions last year. The MoU emphasises the role small and medium size enterprises (SMEs) will play in achieving the Sustainable Development Goals (SDGs). Through UNDP's SDG Impact Finance initiative (UNSIF) and other efforts UNDP and the EIF will cooperate to support the SDGs and address global challenges such as international migration and refugees, by leveraging the private and philanthropic sectors, and utilising a broad range of financial

instruments. http://www.undp.org/content/undp/en/home/news-centre/news/2017/0
9/20/european-investment-fund-undp-accord-to-boost-cooperation-to-achieveglobal-goals.html

<u>Main topics and media events 15 - 28</u> <u>January 2018</u>

Your request will be handled by the Press Office of the General Secretariat of the Council in accordance with the provisions of Regulation (EC) No 45/2001 on the protection of individuals with regard to the processing of personal data by the Community institutions and bodies and on the free movement of such data.

Your data will be stored in the database until you unsubscribe from the service.

Certain data (name, e-mail address, preferred language, media name, media type) may be disclosed to the press offices of the European institutions, the Permanent Representations of the Member States and to European Union agencies, under the conditions laid down in Articles 7 and 8 of Regulation 45/2001.

If there is data which you would not like to be stored, please let us know at: press.office@consilium.europa.eu