Enhanced front office goes live in Ireland

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The Intellectual Property Office of Ireland (IPOI) has successfully implemented a new version of front office as well as various improvements on e-filing and e-services for both trade marks and designs.

This important milestone has been achieved through the **fruitful collaboration between the IPOI and the EUIPO**, in the framework of the <u>European Cooperation</u> <u>Projects</u> (ECP1).

The IPOI implemented the Technical Stack Upgrade (TSU) of Software Package Front Office (SPFO) and the improvements on 30 June 2020.

The enhanced digital platform brings to the IPOI the full benefits of the latest version of front office, including a more modern portal functionality and improved performance, which contribute to a **better user experience**.

E-filing and e-services improvements for trade marks and designs have also been developed and implemented with the EUIPO support. IPOI users can now electronically submit their applications in a user-friendly and simple way with improved registration times.

In addition to significant operational efficiencies to processing fees, the IPOI can now electronically accept 58 different types of fees (34 for trade marks and 24 for designs).

EUIPO and its stakeholders are collaborating on eight major European Cooperation Projects. These projects aim to benefit users across the EU by providing modern, state-of-the-art tools and services for intellectual property offices.