

Email change to improve customer security



We are making an important change to our email domain name to increase cyber security for our customers, our data and the £7 trillion of property we safeguard.

From Monday 2 March 2020, selected HM Land Registry team email addresses will have a slightly different domain name. The domain name is part of the email address after the @ symbol.

Our email addresses are changing from:

< team >@landregistry.gov.uk

to

< team >@mail.landregistry.gov.uk

Customers may need to update their IT systems to ensure they can continue to contact us and our messages are not treated as spam after the change.

If customers use a Customer Relationship Management system, or their organisation's emails are automatically routed, they will need to make changes. We recommend that customers inform their IT department or IT support about this change.

For further information see our [guidance](#), which includes the full list of our new addresses. All other email addresses are unaffected by this change and will remain the same.

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1. 29 January 2020

We have made clear that only selected email addresses are affected by the change and all other addresses will remain the same.

2. 27 January 2020

First published.