

DSD continues to provide emergency and essential public services

In light of the special work arrangements for government employees, the Drainage Services Department (DSD) announced today (July 31) that it will continue to maintain its emergency and essential public services for members of the public until further notice. These services include the 24-hour DSD Drainage Hotline (2300 1110), the inspection of drainage records and the handling of Sewage Charges/Trade Effluent Surcharge matters. The public are advised to minimise their usage of the above services unless under emergency or necessary situations. The public are also advised that the handling time of the above services would be longer than usual. All enquiry phone lines and reception services will be suspended temporarily.

Starting next week, the service hours for inspection of drainage records, and the offices at the four locations listed below which provide receipt and dispatch services, will only be on Monday, Wednesday and Friday, from 10am to 11.30am and from 2.30pm to 4pm.

- 43/F, Revenue Tower, 5 Gloucester Road, Wan Chai, Hong Kong
- 12/F, Kowloon Government Offices, 405 Nathan Road, Kowloon
- 23/F, 1063 King's Road, Quarry Bay, Hong Kong
- G/F, Western Magistracy Building, 2A Pok Fu Lam Road, Hong Kong

(Deposit boxes will be available at the above four locations and at the gate of Shatin Sewage Treatment Works outside the opening hours for receiving documents.)

DSD facilities will also be temporarily closed for public visits and other educational purposes until further notice.