

DSD continues to provide basic and limited public services next week

In light of the extension of special work arrangements for government departments and the latest development of the novel coronavirus infection, the Drainage Services Department (DSD) announced today (February 8) that, in addition to the emergency and essential public services being maintained, the DSD will continue to provide basic and limited public services to members of the public next week (until February 16), including the 24-hour DSD Drainage Hotline, the inspection of drainage records and the handling of Sewage Charges/ Trade Effluent Surcharge matters. The public are advised to minimise their usage of the above services unless under emergency or necessary situations. The public are also advised that the handling time of the above services would be longer than usual.

Except for the 24-hour Drainage Hotline (2300 1110), all enquiry phone lines and reception services will be suspended temporarily.

The opening hours for inspection of drainage records, and the five locations below which provide limited receipt and dispatch services, will be further shortened to Monday, Wednesday and Friday, from 10am to noon and from 2pm to 4pm.

43/F, Revenue Tower, 5 Gloucester Road, Wan Chai, Hong Kong
12/F, Kowloon Government Offices, 405 Nathan Road, Kowloon
23/F, 1063 King's Road, Quarry Bay, Hong Kong
G/F, Western Magistracy Building, 2A Pok Fu Lam Road, Hong Kong
G/F, Shatin Sewage Treatment Works Administration Building, 1 Shui Chong Street, Ma Liu Shui, Sha Tin, New Territories
(Deposit boxes will be available at the above five locations outside the opening hours for document reception)

The DSD facilities will also be temporarily closed for public visits or other educational purposes until further notice.