

# DH strives to assist public in need to use online registration system for dental general public session

In response to media report about some elderly people worried about not being able to use the online registration system for dental general public session ([ORDGP](#)), the Department of Health (DH) today (December 27) reiterated that the DH has made sufficient arrangements and strived to assist public in need to use the ORDGP.

"The [ORDGP](#) will come into operation on December 30. Members of the public will no longer need to queue in person at the relevant dental clinic to obtain a disc quota. The DH has announced on December 23 that anyone who needs assistance in registering may visit any [dental clinics](#) with dental general public session between 8.30am and 11.30am to register with the assistance of on-site staff, without using their own personal mobile phone or computer," the DH spokesman stressed.

The spokesman reiterated, "To cater for the needs of the elderly, half of the quotas will be allocated on a priority basis to elderly people aged 65 or above. Elderly people, who are not allocated a priority quota in the first round, will join other registered persons for the allocation of the remaining quotas by ballot. The DH will also deploy additional manpower to assist public in need to register and use the ORDGP. The DH has established an extensive district network to assist those in need, including [District Health Centres](#), [District Health Centre Expresses](#), Neighbourhood Elderly Centres and the District Elderly Community Centres under the Social Welfare Department, District Councillors' offices, Community Care Teams and dental clinics run by 15 social welfare institutions or non-governmental organisations. To allow members of the public to understand more about the online registration process, the DH has uploaded the relevant introduction and demonstration videos to the Dental Public Session [website](#) for public viewing."

The spokesman stressed, "When launching the ORDGP, due consideration has been given to providing necessary assistance to those in need to facilitate their registration, and it is hoped that the media could help to deliver comprehensive and accurate information to the public."

Please visit the [website](#) for addresses and service hours of the 11 dental clinics under the DH with general public session.