

## DH reminds public not to pay strangers to register for dental general public session to prevent scams

The Department of Health (DH) today (January 7) reminded members of the public to be wary of being scammed in response to a news report that some people are touting on the Internet, offering to register for public dental services on behalf of others through the online registration system for the dental general public session ([ORDGP](#)) at a cost. The DH has deployed additional manpower to assist members of the public in need to register for and use the ORDP, and has also linked up with the various district networks to assist those in need, free of charge. The DH also emphasised that the ORDP is fair and impartial, and that there is no question of anyone registering on behalf of others will increase people's chances of obtaining a service quota.

"The ORDP only accepts registrations under real names, and each person is required to fill in his/her personal particulars, including name and identity document number. Each person can only register once per day. The computer ballot is not conducted manually, nor is the service quota transferable. Therefore, paying someone to register on one's behalf will not increase one's chance of obtaining a quota," a DH spokesman said.

The DH reminds members of the public not to disclose their personal information by entrusting strangers on the Internet to register for the ORDP, in order to avoid an unnecessary financial loss. Members of the public should report to the Police immediately if they suspect that they have been defrauded by the "lottery gang" reported in the news.

The DH has deployed additional manpower to assist members of the public in need to register and utilise the ORDP. Anyone who needs assistance in registration may visit any dental clinics with dental general public session between 8.30am and 11.30am to register with the assistance of staff free of charge. They can also log into the ORDP to check the ballot result after 12.30pm on the ballot day, or call the hotline on 2892 2111 to check from 9am to 5pm during office hours.

Following the computer ballot, people who are successfully allocated with a quota will receive notification via SMS. They must bring along the originals of their identity documents used for registration and attend the designated clinics in person at 8.30am on the day of the dental service. For easy authentication, the SMS messages issued by the DH will bear the ID "#DH-DENT GP" with the prefix "#". Relevant SMS messages will not contain hyperlinks.

In addition, the DH has linked up with the following district networks to assist those in need:

- i¼Š [District Health Centres](#);
- i¼Š [District Health Centre Expresses](#);
- i¼Š Neighbourhood Elderly Centres and the District Elderly Community Centres under the Social Welfare Department;
- i¼Š District Councillors' offices;
- i¼Š Community Care Teams; and
- i¼Š dental clinics run by 15 social welfare institutions or non-governmental organisations.

Members of the public may also visit the DH's [website](#) to view briefings and demonstration videos on the system.

The ORDGP has been operating smoothly since its launch on December 30, 2024. The DH will continue to monitor the operation of the new system and keep in view the utilisation and attendance rates.