

# **Detailed guide: BPS 2019**

## **Latest news**

BPS 2019 will run as normal on the same basis as 2018, with applications opening in Spring 2019. Updated guidance for farmers will be published later this year.

## **Rural Payments service**

You can use the [Rural Payments service](#) to:

- register for rural payments
- update your personal and business details
- give someone else (like an agent) permission to act on your behalf
- view your BPS entitlements
- view and print digital maps of your land parcels
- view your previous year's claim
- apply for Countryside Stewardship, including the Wildlife Offers.

At the moment you cannot:

- transfer entitlements
- transfer or remove land
- edit land use online
- add or delete commons rights
- apply for BPS

## **Forgotten your online password?**

If you're logging in with a Customer Reference Number (CRN) and have forgotten your password, you can create a new one from the [sign-in page](#).

Click 'Having trouble signing in?' then 'create a new one'.

If you can't remember your CRN, call RPA on 03000 200 301.

## **How to use the Rural Payments service – help is available**

Onscreen 'Help' in the service to guide you if you get stuck. Or you can read and print a copy of all the

[onscreen Help](#)

(PDF, 2.39MB, 52 pages)

Our [videos](#) also show you how to use the service.

## **Planned maintenance of the Rural Payments service**

There are times when the Rural Payments service is unavailable because of essential planned maintenance and updates.

Check [Rural Payments: registering and updating your details](#) to keep up to date about availability of the Rural Payments service.

## **Contact RPA**

Email

[ruralpayments@defra.gsi.gov.uk](mailto:ruralpayments@defra.gsi.gov.uk)

Helpline

03000 200 301