

Crime news: police station telephone advice tender launch

We will shortly invite tenders to provide telephone advice to members of the public detained in police stations on suspicion of certain criminal offences.

The Crime Defence Direct (CDD) work will be delivered under a contract which will last for 12 months from 1 June 2020.

This new contract will be in addition to the one already existing contract for the delivery of CDD services.

Who can apply?

The procurement process will be open to any organisations able to meet our minimum requirements.

Once the tender is open organisations wishing to apply will need to submit a response to the:

- selection questionnaire
- CDD invitation to tender

The procurement process will assess tenders on both quality and price.

Tender requirements

We are seeking a contractor who can deliver a high quality service and mobilise quickly to deliver the service from 1 June.

Organisations will need to have the ability to operate a 24 hour service. This includes having the necessary staff and infrastructure in place to deliver the service in accordance with the contract.

Any organisation wishing to tender will also need to meet specific requirements when submitting their bid. These include:

Organisations will also be assessed against criteria which explore how they will deliver the CDD service.

Further information

Details will be published on GOV.UK when the tender opens:

[GOV.UK: tenders](#)