

Companies Registry suspends some online services

The Companies Registry (CR) announced today (April 19) that due to the risk of personal data leakage identified in the e-Search Services of the e-Services Portal during routine work, urgent maintenance is being carried out. The e-Search Services of the e-Services Portal has been suspended and the maintenance work is expected to be completed by this Sunday (April 21). If the system maintenance concerned could be completed earlier, the CR will issue a notification as soon as possible.

A spokesman for the CR said, "The CR is very concerned about the incident. Initial investigation revealed that there was no reported case of leakage of personal data. For prudence's sake, the CR has suspended the e-Search Services in order to conduct urgent maintenance and relevant investigation. The CR has reported the case to the Security Bureau, the Office of the Government Chief Information Officer and the Office of the Privacy Commissioner for Personal Data. Other services of the e-Services Portal, such as e-Filing and e-Monitor, are not affected. The CR will resume the services affected as soon as possible."

The CR and its system contractor strive to resume the online services as soon as possible. For enquiries, please contact the CR Help Desk Support Service Team (Tel: 8201 8273; email: helpdesk@e-services.cr.gov.hk).