<u>Civil news: updates to electronic</u> <u>handbook</u>

We have updated the civil finance electronic handbook which is used by our caseworkers when processing your claims.

What has changed?

We have revised the guidance as a result of:

- transfer of court assessed claims to the LAA
- changes in relation to payments on account

How to use the handbook

The civil finance electronic handbook contains our operational requirements and guidance.

It should be used together with the cost assessment guidance and also the relevant contracts.

Further information

<u>Funding and costs assessment for civil and crime matters</u> – to access the updated 'civil finance electronic handbook'

<u>Speedier payments on way for court assessed bills</u> – news article on transfer of court assessed claims

<u>Further changes to increase payments on account applications</u> – news article on changes to POA rules