

Census and Statistics Department appeals to households to respond to statistical surveys through online and telephone means

To align with the announcement by the Government today (July 19) to provide emergency services and essential public services starting from tomorrow (July 20) in order to significantly reduce the flow of people and social contacts to stop COVID-19 from further spreading in the community, a spokesman for the Census and Statistics Department (C&SD) today appealed to households to participate in its surveys, including the Pilot Survey for 2021 Population Census, by online questionnaire or telephone interview in order to reduce face-to-face contacts.

C&SD is conducting the Pilot Survey for 2021 Population Census from June 23 to August 4 to test the questionnaire design and operational arrangements for the 2021 Population Census to be conducted in mid-2021. The spokesman said, "Completing the online questionnaire is convenient and secure. It enables households to submit the requested information anytime and anywhere through the dedicated and secured website using their computers or mobile devices."

Households sampled for a C&SD survey will receive notification letters issued by the department. Households can follow the instructions in the letters to complete the online questionnaire, call the C&SD for telephone interview or return the completed paper questionnaire by post (where applicable).

For enquiries, please contact C&SD by telephone or email:

Survey	Telephone number	Email address
Pilot Survey for 2021 Population Census	182021	census2021@censtatd.gov.hk
General Household Survey	2887 5526	household-survey@censtatd.gov.hk
2019/20 Household Expenditure Survey	3188 2107	hesurvey@censtatd.gov.hk