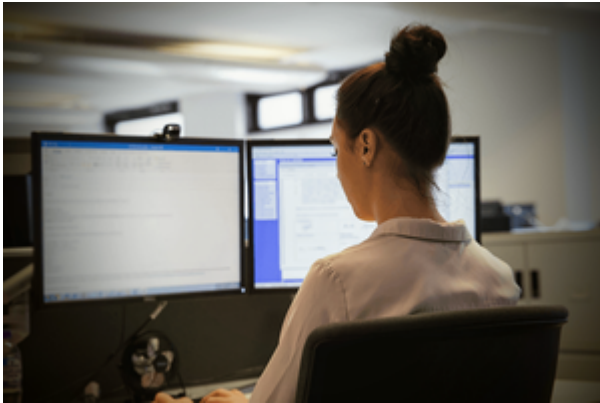


Cancellations to be resumed

News story

HM Land Registry will resume the cancelling of applications with outstanding requests for information (requisitions) from 16 November 2020.



Reminder letters will be sent to customers giving 4 weeks' notice of the cancellation, along with information on how to request an extension if conveyancers are still unable to reply.

At the start of the coronavirus (COVID-19) pandemic the cancellation of applications with outstanding requisitions was paused. This was done to give all of our customers additional time to gather the information they needed during these unusual times. However, as there are now an increasing number of applications that cannot be processed and are delayed, (we currently have approximately 100,000 applications in this category), we need to reintroduce the practice.

We are now back at the usual response rate for requisitions. However, we request that you do not wait until you receive a reminder letter to respond to any outstanding requisitions. If you need to see which applications have outstanding requisitions, [please log into the HM Land Registry portal](#) and access the new [View My Applications service](#) where you will find all documents relating to all applications made through the portal.

Not all reminder letters will be sent out at the same time. We will start with the oldest cases and work toward the most recent. Please do not wait to receive your reminder to respond.

We will not be reinstating new cancellation dates in new requisitions, they will continue to be issued without a cancellation date. This will be reinstated in the future.

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