

Civil news: changes to speed up payments and new guidance

Our process for returning civil claims in CCMS is changing on 5 August 2019 to improve processing times and new guidance is available.

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A drive to speed up civil payments is being launched which includes new:

- GOV.UK guidance page on billing claims
- provider checklist to help with your submissions
- reject process reducing the number of 'further information requests'

As well as speeding up payments the process will give us more accurate information on returned civil claims.

Most of the information we need to complete a payment should come from the reject. This should help you to respond faster.

Provider checklist

A checklist for Client and Cost Management (CCMS) claims will also be launched with a 2-stage checking process. This is available to download on the new 'submitting your claim' guidance page.

How the 2-stage process works

If a claim fails at stage 1, it will be returned for amendment or additional information.

If a claim passes at stage 1, we will complete all checks at stage 2. If a claim fails at stage 2, it will be returned.

If all checks are passed, the claim will be completed for payment.

Resubmitting claims

You will still be able to return claims by using either the 'copy bill'

function in CCMS or by re-uploading in 'claim upload'.

Challenging returned claims

You will still be able to challenge any returned claim using the 'civil claim fix' mailbox and receive a response within 24 hours.

Further information

[Submitting your claim – civil and family cases](#) – for guidance on civil bill rejects

[CCMS training Quick Guides](#) – for guidance on submitting bills in CCMS and uploading documents

LAACivilClaimFix@justice.gov.uk – to challenge any returned claim

More jail time for mother complicit in daughter's sexual assault

Mary-Louisa Andrews has had her sentence increased to 5 years.

More jail time for mother complicit in daughter's sexual assault

A mother who knowingly allowed her partner to rape her daughter has had her jail sentence increased by the Court of Appeal after intervention by the Solicitor General, Lucy Frazer QC MP.

50 year old Mary-Louisa Andrews' partner Anoyke Andrews sexually abused the victim from the age of 10 until 16. Mary-Louisa Andrews was aware of the abuse that took place in the family home, although it's unclear when she became aware of Anoyke's actions.

During the 7 years that Anoyke Andrews sexually abused the victim, she fell pregnant twice, both of which she terminated.

In May this year, Mary-Louisa Andrews was sentenced to 3 years' imprisonment for cruelty to a person under 16 years at Aylesbury Crown Court. This sentence was referred to the Court of Appeal by the Solicitor General as being unduly lenient. Today it was increased to 5 years.

Following the announcement of the decision the Solicitor General said:

“Mary-Louisa Andrews’ daughter was subjected to a campaign of sexual abuse in her own family home. A mother should be there to protect their child and in this instance this unfortunately was not the case. I hope that the Court of Appeal’s decision today gives some closure to the victim, that justice has been done.”

Detailed guide: Animal by-products: how to burn them at an incinerator site

How to get your site approved, the category your site falls into, the type of incinerator you need and how it must be maintained.