

# Latest arrangements for Highways Department's public services

Upon the Government's announcement of the implementation of special work arrangements for government employees for a tentative period of one week until July 26, the Highways Department said today (July 19) that it will continue to provide essential and emergency public road repair services including daily inspections of expressways and emergency road repairs. It will also arrange for its contractors to continue to enhance the cleansing work for the handrails of footbridges, subways and escalators, as well as the buttons of lifts, under the department's purview.

The Reporting Centre of the Highways Department will maintain operation to handle road repair matters. For any suggestions, enquiries or complaints on the services, members of the public may continue to call the 24-hour hotline 2926 4111 or call 1823. Public may also contact Highways Department by email or by fax. Details are as follows:

Email addresses :

[enquiry@hyd.gov.hk](mailto:enquiry@hyd.gov.hk) (for enquiries)

[complaint@hyd.gov.hk](mailto:complaint@hyd.gov.hk) (for complaints)

Fax numbers :

2714 5216 (for enquiries)

2187 2243 (for complaints)

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## Latest service arrangement for 1823

The Efficiency Office announced today (July 19) that in the light of the latest development of COVID-19, 1823 is now focusing on handling calls related to the epidemic and environmental hygiene. Limited service will be provided to handle other calls. The waiting/processing time may be lengthened.

From July 20 onwards, 1823 will not handle enquiries and complaints from written channels such as email, mobile App, web form and SMS until further notice.

For enquiries, please visit the 1823 website ([www.1823.gov.hk](http://www.1823.gov.hk)) or call 1823.

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# Latest arrangements for services of EPD

In light of the Government's announcement on the special work arrangement for government employees and the latest development of the epidemic, the Environmental Protection Department (EPD) will adjust the service arrangements from tomorrow (July 20) to July 26. The detailed arrangements are as follows:

- (1) Counter and license application services of the EPD's regional offices will be temporarily suspended. Members of the public may place the application documents in the drop-in box located at the regional offices during office hours (9am to 5pm, Monday to Friday), or submit the application online or by post. The EPD will continue to process all license applications as normal.
- (2) Members of the public can place their applications for vehicle exhaust and noise emissions compliance/exemption with relevant documents in the drop-in box located at the EPD's office at 34/F, Revenue Tower, 5 Gloucester Road, Wan Chai during office hours (9am to 5pm, Monday to Friday). The applicants will be informed of the collection arrangement of the approved letters.
- (3) Members of the public can submit their applications and submissions under the Environmental Impact Assessment Ordinance to the EPD's office located at 27/F, Southorn Centre, 130 Hennessy Road, Wan Chai during office hours (9am to 12.30pm and 1.30pm to 5pm, Monday to Friday).
- (4) Members of the public can submit applications for non-road mobile machinery online ([nrmm.epd.gov.hk/application/common/home](http://nrmm.epd.gov.hk/application/common/home)), and registrations and enquiries for the "Waste Cooking Oils" Scheme by email ([wco\\_admscheme@epd.gov.hk](mailto:wco_admscheme@epd.gov.hk)) or by post (address : Waste Reduction and Recycling Section (4), Environmental Protection Department, 5/F, Centre Parc, 11 Sheung Yuet Road, Kowloon Bay).
- (5) For the Construction Waste Disposal Charging Scheme, members of the public may call 2872 1838 for application of an account; call 2872 1854 or 2872 1856 for chits application and billing account enquiry; or email to [enquiry@epd.gov.hk](mailto:enquiry@epd.gov.hk) for both enquiries. The telephone service is adjusted as 9am to 12.30pm and 1.30pm to 3pm every Monday, Wednesday and Friday.
- (6) For Waste Transfer Service Accounts, members of the public may call 2872 1704 or email to [rts@epd.gov.hk](mailto:rts@epd.gov.hk) for enquiries. The telephone service is adjusted as 9am to 12.30pm and 1.30pm to 5pm every Monday, Wednesday and Friday.
- (7) The instant call answering service of the EPD's general customer service

hotline will be suspended. Members of the public can make enquiries by leaving voice messages via the hotline (2838 3111) or by email ([hq-hotline@epd.gov.hk](mailto:hq-hotline@epd.gov.hk)).

Regarding EPD facilities, the WEEE•PARK visitor centre, T•PARK visitor centre, EcoPark visitor centre, Environmental Resource Centres and the facilities at restored landfills will continue to be temporarily closed. All Community Green Stations remain open to collect recyclables, while visitor and education programmes, and kerb side collection service will continue to be suspended until further notice.

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## **Announcement by Judiciary**

The following is issued on behalf of the Judiciary:

In view of the latest public health situation and other related developments, the Judiciary announced today (July 19) that all hearings of courts/tribunals originally scheduled for July 20 and 21 (Monday and Tuesday) will generally be adjourned except for the following :

(A) bail hearings at the Court of First Instance;

(B) fresh remand cases at the Magistrates' Courts;

(C) bail-related cases with person remanded in custody who has the legal rights to appear before a Magistrate to review his or her remand situation and the return date falls on July 20 and 21;

(D) cases or sentencing cases in which the defendants are remanded in custody pending reports and the hearing date falls on July 20 and 21 at both District Court and Magistrates' Courts;

(E) cases concerning care and protection orders at the Juvenile Court and the return date falls on July 20 and 21.

For urgent applications, they will be handled under the established mechanism including the Duty Judge System.

Court/tribunal registries and offices will also be closed these two days.

From July 22(Wednesday) onwards, court hearings and registry business will generally proceed. Parties to the court proceedings should work on the basis that court hearings will proceed as scheduled unless directed otherwise by the court. If any proceedings need to be adjourned and re-fixed, parties will be given directions by the court.

With the primary objective of ensuring that the courts can carry on business as safely as circumstances permit, the Judiciary will introduce enhanced or additional measures for social distancing measures and crowd control soon. These enhanced measures will likely greatly reduce the overall capacity of the courts to handle business. Announcements will be made in due course.

For enquiries regarding general arrangements on the court businesses, the following hotlines are being operated from Monday to Friday 8.45am to 1pm and from 2pm to 5.30pm.

- General Information: 2869 0869
- Court of Final Appeal: 2123 0123
- High Court: 2523 2212
- Probate: 2840 1683
- District Court: 2845 5696
- Family Court: 2840 1218
- Lands Tribunal: 2771 3034
- Labour Tribunal: 2625 0020
- Small Claims Tribunal: 2877 4068
- Magistrates' Courts: 2677 8373
- Coroner's Court: 3916 6204
- Bailiff Section: 2802 7510
- Court Language Section: 2388 1364

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## [Companies Registry to provide limited counter services starting from July 20](#)

â€œTo align with the special work arrangement announced by the Government today (July 19) to provide emergency services and essential public services starting from tomorrow (July 20) in order to significantly reduce the flow of people and social contacts to stop COVID-19 from further spreading in the community, the Companies Registry announced today that it will provide limited counter services every working day for receiving documents delivered in hard copy and collection of certificates for company incorporations from tomorrow until further notice.

The limited opening hours of the Registry will be as follows with effect from July 20:

Queensway Government Offices – 14/F Public Service Hall and 12/F One Kowloon, Kowloon Bay

Monday to Friday  
9.30am – 4pm

To achieve social distancing with a view to reducing the risk of the spread of the COVID-19 virus in the community, the Registry urges its customers to continue to deliver documents electronically or by post. Customers should avoid visiting the Registry's office premises unless they require urgent service. The Registry's services on registration of documents and public search services will continue to be provided electronically through the "e-Registry" ([www.eregistry.gov.hk](http://www.eregistry.gov.hk)), "Cyber Search Centre" ([www.icris.cr.gov.hk](http://www.icris.cr.gov.hk)) and the website of the Registry for Trust and Company Service Providers ([www.tcsp.cr.gov.hk](http://www.tcsp.cr.gov.hk)).

The waiting time of the counter services provided at the Registry's offices will be longer as the provision of services will be scaled down. The Registry will also take longer time to process the documents submitted in hard copy form.

Please check the latest announcements on the Registry's website at [www.cr.gov.hk](http://www.cr.gov.hk) for any updates.

For enquiries, please call 2867 2600 or contact the Registry at email: [crenq@cr.gov.hk](mailto:crenq@cr.gov.hk).