

Arrangements for Registration of Persons services after Registration of Persons – Kwun Tong (Temporary) Office to cease operation

The Immigration Department (ImmD) announced today (June 18) that the Registration of Persons (ROP) – Kwun Tong (Temporary) Office will cease to operate in October this year, as planned.

Currently, the ROP – Kwun Tong (Temporary) Office processes the following types of identity card applications: replacement with new smart identity cards for persons still holding old identity cards, replacement of juvenile or adult identity cards for persons already holding identity cards who have reached 11 or 18 years of age, replacement of permanent identity cards for persons holding Hong Kong Identity Cards with their eligibility for permanent identity cards verified, and replacement of identity cards for persons whose identity cards have been lost, destroyed, damaged or defaced.

The ROP – Kwun Tong (Temporary) Office will provide identity card application services until October 11 this year and will cease to accept identity card applications thereafter. Notwithstanding, applicants can still collect their new identity cards at the ROP – Kwun Tong (Temporary) Office until October 25. After the ROP – Kwun Tong (Temporary) Office ceases to operate, applicants who have yet to collect their new identity cards are required to collect them at the ROP – Tseung Kwan O Office.

Members of the public who wish to submit identity card applications on or after October 13 can make an appointment at any of the other six ROP Offices starting from tomorrow (June 19). They may make an appointment by scanning the QR codes (see Annex I) to download the ImmD mobile application or via the Internet (www.gov.hk/icbooking) and fill in the application form in advance when making the appointment for a faster and more convenient application process. Persons with an urgent need to replace their identity cards that have been lost, destroyed, damaged or defaced may visit any ROP Office without an appointment. The staff will offer assistance based on individual circumstances. For the addresses and working hours of the ROP Offices, please refer to Annex II.

Eligible persons can also use the Personal Documentation Submission Kiosks (PDSKs) located at the Immigration Headquarters in Tseung Kwan O for identity card applications in a self-service manner, which does not require an appointment. For the types of identity card applications that can be processed via the PDSKs, as well as the address and service hours of the PDSKs, please refer to Annex III.

The ImmD reminds the public that all old forms of smart identity

cards bearing a year of birth in or after 1970 have already become invalid on May 12 this year. Old forms of smart identity cards bearing a year of birth in or before 1969 will become invalid on October 12 this year. The ImmD appeals to residents still holding old forms of smart identity cards to replace them with new smart identity cards as soon as possible. For those who are unable to have their identity cards replaced during the specified call-up periods under the Territory-wide Identity Card Replacement Exercise due to being absent from Hong Kong, they should replace their identity cards within 30 days of their return to Hong Kong.

â€‹ For details of the ROP services, invalidation of old forms of smart identity cards and the replacement arrangements, please visit the ImmD website (www.immd.gov.hk). For enquiries, please contact the ImmD via the enquiry hotline (2824 6111), by fax (2877 7711) or by email (enquiry@immd.gov.hk).