

About 6.5 million people have their eligibility verified to receive second instalment vouchers

A Government spokesman said today (July 13) that under the 2023 Consumption Voucher Scheme (CVS)'s second instalment, about 6.5 million people, including around 220 000 new eligible registrants, have their eligibility verified to receive the consumption vouchers. The vouchers will be disbursed starting from July 16 (Sunday).

Eligible Hong Kong permanent residents, new arrivals and people who come to live in Hong Kong through different admission schemes and to study in Hong Kong will be disbursed with vouchers of the following values:

	Hong Kong permanent residents or new arrivals	People who come to live in Hong Kong through different admission schemes and to study in Hong Kong
Existing eligible registrants (they have already been disbursed with first instalment vouchers on April 16)	\$2,000 (to be disbursed on July 16)	\$1,000 (to be disbursed on July 16)
New eligible registrants	\$3,000 (to be disbursed on July 16) \$2,000 (to be disbursed on October 16)	\$1,500 (to be disbursed on July 16) \$1,000 (to be disbursed on October 16)

The arrangement and timetable for disbursement of second instalment vouchers through different stored value facilities are set out in Annexes I and II.

For eligible existing registrants who receive the first and second instalment vouchers through Octopus, if their cumulative "eligible spending" has reached \$3,000 by June 30, they will be disbursed with the second instalment, i.e. \$2,000 vouchers (Note), on July 16. If the cumulative spending requirement is met afterwards, the relevant vouchers will be disbursed on the 16th of the following month, and the cumulative spending requirement has to be met by October 31 at the latest.

The Government has notified all the registrants who have their eligibility verified of their eligibility checking result by SMS message

through a designated telephone number (6059 1120). Members of the public may also enquire about their eligibility checking results and the amount of vouchers to be disbursed through the interactive voice response system of the hotline 18 5000. For registrants who have been notified that they do not meet the eligibility criteria of the Scheme and do not agree to the result, they may apply for review in writing within 14 days after receiving the relevant SMS message. For details, please visit the Scheme website (www.consumptionvoucher.gov.hk/en/faqs.html#G1).

The spokesman said that the CVS Secretariat has earlier selected a small portion of registrants for eligibility checking, and has contacted the selected registrants through SMS messages and telephone calls, inviting them to provide the relevant documentary proof. If the vouchers are not disbursed on July 16 owing to progress of submission of documents, the Secretariat or its contractor will complete the eligibility check as soon as possible after receiving the documents submitted by these people, and will arrange to issue vouchers to those who have their eligibility verified.

The spokesman again reminded the public to pay particular attention to the following if they receive calls or SMS messages on the CVS:

- the calls will not be recorded messages;
 - the SMS messages will not provide any hyperlinks;
 - no personal information will be obtained from the registrants directly;
- and
- the Government or its contractors will only use the following designated telephone numbers to call or send SMS messages:

Calling the registrants

	Designated telephone number
CVS Secretariat	3852 7500 or 2241 9400
Contractor appointed by the Government to conduct checks on the registrant's eligibility Deloitte Touche Tohmatsu	2852 1009

Sending SMS messages to the registrants

	Designated telephone number
CVS Secretariat	852-6059 1120 or 852-2241 9400

Contractor appointed by the Government to conduct checks on the registrant's eligibility Deloitte Touche Tohmatsu	852-5567 3873
Contractors appointed by the Government to process/check forms SPS UK&I Limited Toppan Forms (Hong Kong) Ltd	852-6115 1226 34849 852-6522 4964

Members of the public who suspect the authenticity of the calls or the SMS messages received may call the hotline 18 5000 to make enquiries.

Note: For persons who receive vouchers in half value (i.e. eligible persons who come to live in Hong Kong through different admission schemes and to study in Hong Kong) and have their eligible spending reaching \$1,500, the second instalment voucher of \$1,000 will be disbursed on July 16.